

Envision a world

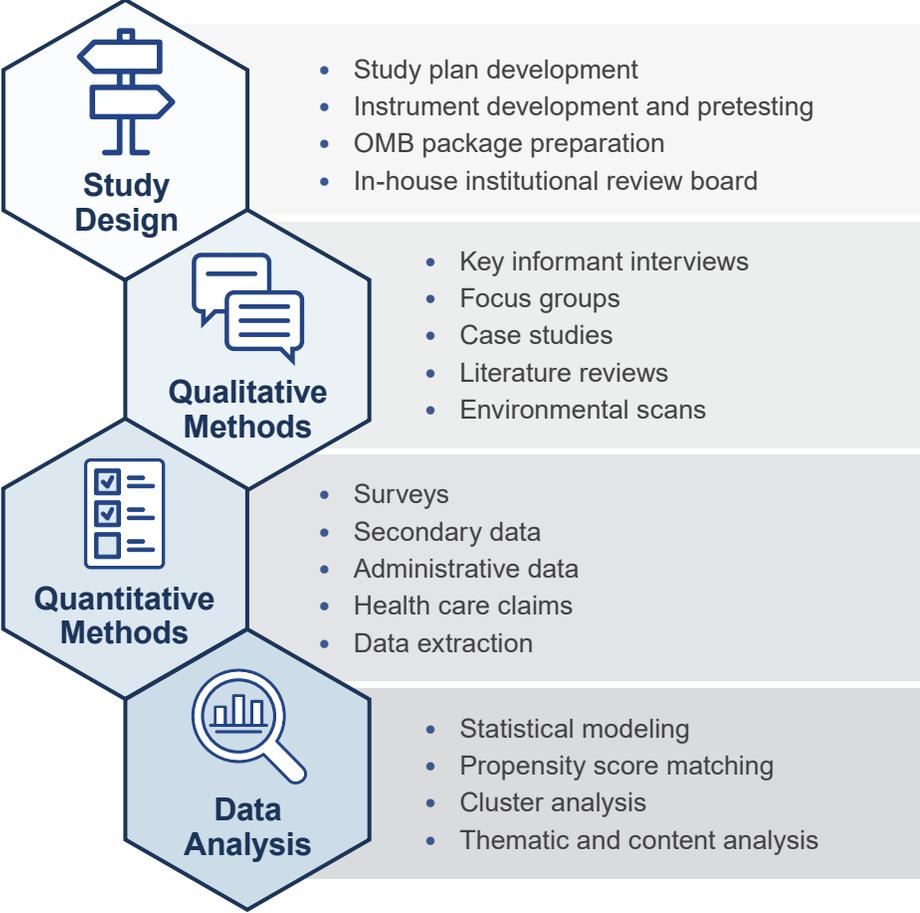
where all adults,
children, and families
have the services
they need to thrive.



Research and Evaluation Services

From a Certified Small Business

For over 40 years, WRMA has empowered clients with innovative solutions to create better futures for vulnerable populations. In addition to our hallmark National Child Abuse and Neglect Data System (NCANDS) contract, held since 1988, WRMA conducts research and evaluation to produce actionable findings that improve programs and policies.



Our Clients

Featured federal clients



U.S. Department of Health and Human Services



U.S. Department of Agriculture



Health Resources and Services Administration



Administration for Community Living

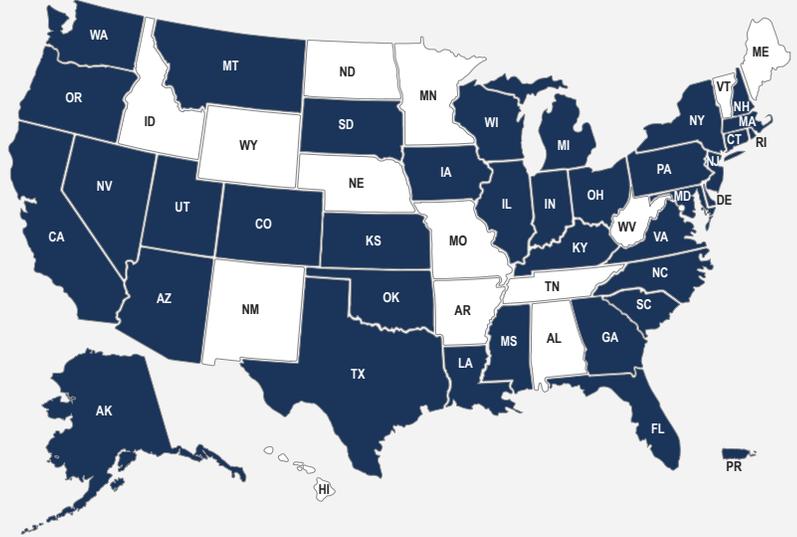


Administration for Children and Families



Substance Abuse and Mental Health Services Administration

State and local client locations



Contract Vehicles

As a certified small business, WRMA cares deeply about our client relationships, which we've grown over decades of repeat business and contract renewals. We're proud to be approved for a variety of contract vehicles.

General Services Agreement Multiple Award Schedule

Health and Human Services Program Support Center IDIQ

Health Resources and Services Administration Evaluation IDIQ

Substance Abuse and Mental Health Services Administration (SAMHSA) Small Business IDIQ, Domain 5 – Technical Assistance and Training Projects

Visit our website
for our NAICS codes.

Let's get started.

Jim Bates, Executive Vice President
WRMA and TriMetrix
jbates@wrma.com
Cell: 608-931-5074



Research and Evaluation Snapshots

Child Welfare

CLIENT: ADMINISTRATION FOR CHILDREN AND FAMILIES (ACF)

WRMA supports ACF in fostering the health and well-being of children, youth, families, individuals, and communities. As part of the ACF NCANDS technical team, WRMA researchers have published several studies using NCANDS administrative data.

- WRMA studied the **impact of COVID-19 on child welfare systems** and found the number of reports to Child Protective Services (CPS) declined significantly, largely due to a reduction in referrals from education professionals. At the same time, the percent of reports substantiated increased.
- WRMA also examined the associations between current adolescent mothers' maltreatment perpetrator characteristics and their prior experience with CPS as alleged victims. This research extends the evidence base on **intergenerational transmission of maltreatment**.



Older Adult Health and Wellbeing

CLIENT: ADMINISTRATION FOR COMMUNITY LIVING (ACL)

WRMA bolsters ACL's work to maximize the independence, wellbeing, and health of older adults, people with disabilities across the life span, and their families and caregivers.

WRMA conducted a comprehensive **evaluation of state adult protective services (APS) policies and practices**, including a qualitative review of state APS policies and a national web-based survey of key program practices. Quantitative analysis examined associations between program policy and practice with system-level outcomes. Researchers conducted an exploratory cluster analysis to detect underlying patterns in system-level outcomes across groups of states with similar patterns of APS implementation.

WRMA researchers are helping ACL **leverage "big data" to predict adult maltreatment** while ensuring systemic biases are not proliferated in the application of algorithmic solutions. We conducted an environmental scan and literature review to inform the development of predictive algorithms, including prior use of predictive analytics in protective services and risk and protective factors associated with adult maltreatment. Our team has modeled county-level growth in abuse, neglect, and exploitation reporting to APS, and is applying machine learning algorithms to predict individual likelihood of maltreatment substantiation.

Research and Evaluation Snapshots



Health Systems

CLIENT: HEALTH RESOURCES AND SERVICES ADMINISTRATION (HRSA)

WRMA continues to assist HRSA in improving health and achieving health equity through access to quality health care services.

WRMA has conducted several studies for the HRSA Ryan White HIV/AIDS Program (RWHAP). To inform **improvements to RWHAP Part D**, WRMA conducted listening sessions, a technical expert panel, and secondary analysis of HIV surveillance data, client-level data, and funding allocations data.

WRMA also conducted a **study of primary care services offered by RWHAP clinics**, including the types of services provided, types and reasons for referrals, and service delivery management practices. This in-depth study included clinic director and clinician surveys, medical director interviews, and medical chart reviews.

Food and Nutrition Security

CLIENT: U.S. DEPARTMENT OF AGRICULTURE (USDA)

WRMA supports USDA in ensuring its food and nutrition assistance programs increase food security and reduce hunger among children and individuals with low-income.

WRMA is conducting a study to enable USDA's Food and Nutrition Service (FNS) to meet federal requirements by **estimating improper payments** to family daycare homes in the **Child and Adult Care Food Program**. We are working with State agencies to acquire and extract administrative claims and monitoring review data to test a methodology for calculating national estimates of improper payments.

WRMA completed a study for FNS to identify policies, practices, and processes associated with **Supplemental Nutrition Assistance Program (SNAP) application processing timeliness** – a key measure of participant access. We conducted a comprehensive document review, in-depth case studies, and a web-based survey of 51 SNAP State agencies with phone follow-up for clarification and non-response.



Research and Evaluation Leads



Dr. Nicole Fettig

Dr. Nicole Fettig brings 15 years of experience in research, evaluation, and technical assistance in applied developmental psychology, mental health, child welfare, and adult protective services.

She has extensive experience designing, implementing, and managing large federally-funded projects. Her background includes research on the experience of maltreatment across the lifespan. Dr. Fettig is currently leading research to predict risk of maltreatment of older adults and adults with disabilities. She is an author of published articles and reports communicating complex research and evidence-based findings to diverse audiences, including Congress and members of state and federal organizations.



Dr. Rachel Gross

Dr. Rachel Gross is a social and behavioral scientist with 30 years of experience in both qualitative, quantitative, and clinical research.

She has extensive experience leading federally-funded research and technical assistance projects, including multiple projects for the HRSA HAB Ryan White HIV/AIDS Program. Her background also includes research on such topics as hoarding, cognition in Huntington's disease, the media's effect on disordered eating, Avian Influenza communications, tobacco documents and tobacco cessation, and HIV/AIDS.



Dr. Gila Shusterman

Dr. Gila Shusterman is a social scientist with 30 years of experience in evaluation, applied research, and project management in the areas of child welfare, human services, and education.

Her background includes research and evaluation design and implementation in small nonprofit organizations as well as large national initiatives. Dr. Shusterman's work has involved management, analysis, and visualization of large administrative datasets, including NCANDS and the National Adult Maltreatment Reporting System (NAMRS), to inform policymakers and human services administrators.



Ms. Jennifer Pooler

Ms. Jennifer Pooler is a mixed methods researcher with more than 15 years' experience designing and conducting studies to inform policies and programs for populations experiencing economic challenges.

Ms. Pooler is a subject matter expert in food assistance programs, food security, and unmet social needs with a particular interest in their intersection with health and health care. She has led projects for federal and private clients including the USDA FNS, the HRSA Maternal and Child Health Bureau, AARP Foundation, YMCA of the USA, and Share Our Strength.